

Annex 1: Order processing functionalities

As a customer you will have various options to book your door-to-door transport order with CLdN CARGO:

1. File based order provisioning

We offer two possibilities to book a new order via file transfer, based on different file formats:

a. MS Excel (.xlsx)

An online upload portal, available via www.cldncargo.com will be released where you could manually drag & drop an Excel sheet with your order details. CLdN CARGO has defined a new Excel template file to capture all Brexit relevant details.

- Please note that before being able to process your booking via this platform the required subscription formalities need to be fulfilled.
- Send your upload portal subscription request to your Customer Service Team/Representative.

b. XML feed (.xml)

Alternatively a XML based template file (defined by CLdN CARGO) could be used for a more automated provisioning of order details, e.g. via a (secure) FTP protocol.

- Please note that before being able to process your booking via XML provisioning the required communication protocol formalities need to be fulfilled.
- Please contact your contact at CLdN CARGO to discuss possibilities.

2. Via Transporeon or Transwide portal

- For current customers of these shipper portals, please contact your Transporeon or Transwide contact to ensure the required updated order entry configuration will be timely enabled. Please inform your contact at CLdN CARGO accordingly to ensure the extended order information will be processed correctly as well.

3. EDI-based order processing

- Contact your CLdN CARGO account manager or contact person to discuss such more enhanced integration option.

Independent from above enlisted options, please always check <https://www.cldncargo.com/brexit> for the latest version of 'Data Requirements' after Brexit.