

CLdN CARGO order process from 21 December 2020

Dear Customer,

We refer to our latest Brexit communication sent to you earlier this month and available at our website. Having the mandatory consignment information ready to include it with your order is key to a smooth process on all UK routes after 1/1/2021. Following the set guidelines from our Group to prepare our clients and ourselves as best as we can **for all transports with shipping date from 21/12/2020** onwards, CLdN CARGO will only accept transport orders including the mandatory information per consignment.

Both parties can be reassured that no information gaps exist before we need to process this information with authorities from 1/1/2021. All mandatory consignment info can be found in the data requirements checklist on our website: <https://www.cldncargo.com/brexit.html>

Additionally we want to point out again that all of below ways of working **require actions from your side** prior to be functional and working:

- CLdN CARGO order upload portal:** available via <https://www.cldncargo.com/order-entry.html>, where you can manually drag & drop a pre-formatted Excel sheet with your order details. [Download the new template here.](#)
 - ➔ Subscription formalities (login and password) need to be fulfilled prior to use of the order upload portal.
- XML based protocol:** Later this month CLdN CARGO shall publish on its website <https://www.cldncargo.com/brexit.html> an XML based template file that can be used for a more automated provisioning of order details, e.g. via a (secure) FTP protocol.
 - ➔ Provisioning the required communication protocol formalities need to be fulfilled prior to the use of this functionality.
- Transporeon or Transwide portal:** please be aware that this functionality shall only be able to be used after the following actions have taken place:
 - ➔ Contact your Transporeon or Transwide contact to ensure the required updated order entry configuration will be timely enabled.
 - ➔ Inform your contact at CLdN CARGO accordingly to ensure the extended order information will be processed correctly as well.
- EDI-based order processing:**
 - ➔ Contact your CLdN CARGO account manager or contact person to discuss such more enhanced integration option.

Should you want to further discuss the way of working please contact your account manager or our Brexit team at brexit@cldncargo.com.

Best regards,

CLdN CARGO